



SMP Group Education Training Kit

Answer Key

Table of Contents

Check Your Understanding:

Protect, Detect, Report Answer Key: Handout 4

Handout 4 – Answer Key: Check Your Understanding

Below are the answers to Handout 4. In some cases, more than one answer may be correct! Review all answers as a group.

1. Use your written records to provide specific information and documentation when following up on suspicious activity.	Report
2. Look on your billing statement for charges for something you didn't get, billing for the same thing twice, and services that were not ordered by your doctor.	Detect
3. Record doctor visits, tests, and procedures in your Personal Health Care Journal or calendar.	Protect or Detect
4. If an issue is detected, call the health care provider and/or the company that paid the bill, to determine if the issue might be a simple mistake.	Report
5. Never sign a blank form. Always read and keep a copy of any document or agreement you sign.	Protect
6. Ask your provider, Medicare, or Medicaid when you don't think you received the service.	Detect
7. Treat your Medicare, Medicaid, and Social Security numbers like credit card numbers.	Protect
8. Compare your MSN and EOB to your Personal Health Care Journal and prescription drug receipts to make sure they are correct.	Protect or Detect
9. Contact your SMP.	Report
10. Avoid offers of "free" medical tests or supplies in exchange for a "peek" at your Medicare or Medicaid card.	Protect
11. Don't carry your Medicare or Medicaid card unless you will need it.	Protect
12. Keep and file copies of any bills or notices from insurance companies, doctors, hospitals, pharmacies, etc., as well as cancelled checks.	Protect or Detect

